FAQ on CS Touch (Mobile App of ICSI)

Q1 How do I get this app?

A1 CS Touch is freely available on Google play store. Open play.google.com, in mobile app search for CS Touch and download the same.

Q2 I am unable to register as a member or student on the mobile app.

A2 Check the credentials that you have entered. Membership number should be entered as A12345 and for Students full 17 digit registration number is to be entered. If you still need more help contact us at our call centre (details of call centre are on home page of ICSI website). Till you get help register as 'Other' and use the app.

Q3 What are the offering on CS touch mobile app of ICSI?

A3 Below are the features of CS Touch that is available now :
1. Announcement
2. Event
3. Photo gallery
4. Video gallery
5. President messages
6. ICSI in media
7. Know your Institute
8. Info
9. Contact Us

Q4 How is Contact Us of CS Touch helpful to us?

A4 Contact us lets you raise any suggestion or complaint through your mobile to ICSI. The resolution is also sent to you thereafter on the mobile itself.

Q5 What is difference when I use my membership number or register as Other?

A5 Mobile app does not ask for your credentials again once you register as a member or student. You shall be able to use all the features as your information comes prefilled. Also the events are user centric once you register as a member or student.