## DUBAI GLOBAL CONVENTION 2016

**26th World Congress on LEADERSHIP FOR BUSINESS EXCELLENCE & INNOVATION**

&

**Presentation of Golden Peacock Awards**

19 - 21 April 2016, The Meydan Hotel, Dubai (UAE)

**Theme:**

*Empowering Boards to become Instruments of Innovation & Excellence*

### PROGRAMME**

**TUESDAY, 19TH APRIL, 2016**

**VENUE:** The Meydan Hotel

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>0800 – 0830 hrs</td>
<td>Registration &amp; Morning Refreshments</td>
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<tr>
<td>0845 – 1015 hrs</td>
<td>Plenary Session – I Opening Session</td>
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<tr>
<td>1130 – 1145 hrs</td>
<td>TEA / COFFEE</td>
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<tr>
<td>1145 - 1300 hrs</td>
<td>Plenary Session - III Driving Excellence through Boardroom</td>
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<tr>
<td>1300 – 1400 hrs</td>
<td>LUNCH</td>
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<tr>
<td>1400 – 1515 hrs</td>
<td>Plenary Session – IV Innovation Today: Paving the path for Business Excellence</td>
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<tr>
<td>1515 – 1700 hrs</td>
<td>Plenary Session – V Designing, Delivering &amp; Evaluating Training Programmes, Winners’ Digest: Success Stories</td>
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- Leadership, culture and change management
- Creating high performance boards
- Corporate boards to lead Quality & Sustainability
- Integrating excellence & innovation for a competitive edge

Interaction with audience
Plenary Session – VI The UAE's Success on Innovation & Excellence
UAE Strategic Plan & Vision 2021

- Public Policy and Governance Framework
- Leveraging National advantage through Innovation
- Smart Government & Smart Governance: Roadmap towards success
- Dubai Police : Leading by example

Recognitions & Felicitations

DINNER

WEDNESDAY, 20TH APRIL, 2016
VENUE: The Meydan Hotel

Morning Refreshments

Plenary Session – VII Using Quality & Business Excellence Frameworks to measure Company’s Performance

Winners’ Digest : Success Stories

Interaction with audience

TEA / COFFEE

Plenary Session – VIII Pursuing Excellence and Innovation in a Digital Economy

- New age innovation and drive for excellence in a digital economy
- Integrating big data, knowledge and information management systems
- The Role of Information & Communication Technology in service design and delivery
- Implications of digital economy for leadership, organization and governance

Interaction with audience

Plenary Session – IX Golden Peacock Award Ceremony-II

Presentation of Golden Peacock Awards for Quality and Training-2016

LUNCH

Plenary Session – X Human Capital Development: The new Age driver of Business Excellence

- Enhancing productivity through Teamwork, Group Dynamics & Diversity on Board
- Role of human capital in the face of AI and robotic revolution
- Achieving sustainable organizational performance through HR
- Power of Human capital for operational excellence

Interaction with audience
Plenary Session – XI  
**Leveraging Operational Excellence in Financial Services**  
1515-1630hrs

- Enhancing agility and driving business performance in financial sector
- Managing operational risks for improving processes & performance
- Role of Financial innovation and Digitisation in driving excellence
- Strategy & Mitigation of Corporate Governance Risks

**Interaction with audience**

<table>
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<th>TEA / COFFEE</th>
<th>1630 hrs</th>
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**Visit to iconic Burj Khalifa, the world’s tallest building**  
(It has 2,909 steps in total to level 160)  
&

**DINNER**  
1800hrs onwards

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**THURSDAY, 21ST APRIL, 2016**  
**VENUE:**

**GLOBAL BUSINESS MEET**  
Make in India and Digital India: Indo-UAE Business Meet

- **Lunch**  
  1230hrs

-----The End-----

**:** Programme subject to Change & modifications