

Replies of Pre-bid query - Tender No. : ICSI/IT/Anti-Virus (EDR/XDR)/2025-26/112 dated 29-August-2025

Prebid Queries				
S.No	RFP Document Reference(s) (Section & Page Number)	Content of RFP requiring Clarification	Requested Change/Clarification	Response from ICSI
1	page 32 of 59, Annexure T - Technical Specification of XDR cloud endpoint protection antivirus software tool -> S no. 90	The solution should offer an Incident Response (IR) retainer as an optional service when required by customer.	Sir request clarification regarding the requirement of the IR service. The specification document mentions it as optional, which creates some ambiguity. Could you please confirm whether the IR service is mandatory for this scope of work, or if it can be excluded?	Same as per RFP/Tender. No changes.
2	Page No-8, Part-A, Instruction to the bidder	All bidders having registered with NSIC/MSME may take exemption from submission of requisite fee towards the cost of Tender, however, they must submit copy of valid NSIC/MSME certificate in envelope No. 1 instead of tender fee.	We are registered in MSME as a reseller as a information security activities, other information services activity, Security consulting and others. Kindly confirm , whether we are exempted from submission of requisite fee. Kindly confirm , whether we are exempted from submission of requisite fee.	As per Tender document , All bidders having registered with NSIC/MSME may take exemption from submission of requisite fee towards the cost of Tender, however, they must submit copy of valid NSIC/MSME certificate in envelope No. 1 instead of tender fee
3	Page-8, Point-1 (EMD), sub point-iii	All bidders having registered with NSIC/MSME may take exemption from submission of EMD, but must submit copy of valid NSIC/MSME certificate in envelope No. 1 instead of tender fee.	We are registered in MSME as a reseller as a information security activities, other information services activity, Security consulting and others. Kindly confirm , whether we are exempted from submission of requisite fee.	As per Tender document , All bidders having registered with NSIC/MSME may take exemption from submission of EMD, but must submit copy of valid NSIC/MSME certificate in envelope No. 1 instead of tender fee.