



**THE INSTITUTE OF
Company Secretaries of India**

भारतीय कम्पनी सचिव संस्थान

IN PURSUIT OF PROFESSIONAL EXCELLENCE

Statutory body under an Act of Parliament

(Under the jurisdiction of Ministry of Corporate Affairs)

December 08, 2025

Fast Track Support for MCA21 V3 E-Filing Issues

Details of MCA Tickets Older than 7 Day

Dear Professional Colleague,

We are pleased to inform you that a dedicated email ID and support helpline are made available to facilitate faster and more efficient resolution of e-filing issues on the MCA21 V3 portal. All members facing any user awareness challenge or filing-related issues are encouraged to use below two channels for quick assistance and we urge all members to make maximum use of this facility for seamless filing and timely compliance under the MCA regime.

Email: companiesact2013@icsi.edu

Helpline: 9355098087 / 8810619732

Further, any professional whose MCA ticket has remained unresolved for more than **7 days** is requested to submit the relevant details in the Google Form provided below:

Google Form Link:

<https://docs.google.com/forms/d/e/1FAIpQLSenxJgN0OTRW18T6JhdPBRQ7n2APpOvYfYVWjRE-fB1r1pIiQ/viewform?usp=header>

Kindly ensure that accurate information for each pending ticket, such as Ticket Number, Date of Submission, Issue Summary, and Current Status are included in the said form.

We request you to kindly provide the details in the google form at the earliest for sharing the same with MCA.

Thank you for your cooperation.

Regards
The ICSI