

सत्यं वद। धर्मं चर।  
इष्टकरं तेन त्वाते. शोवेदं तेन त्वा.

## Launch of Academic Helpline

*Dear Student,*

Greetings from ICSI!

I am happy to inform you that recently, we have taken various initiatives to ensure best and quality services to its students and members.

To know about the quality of services being provided by the Institute to the students, the Institute invites feedback from the industry and other stakeholders at regular intervals. Since, a number of students of ICSI come from far flung areas of the country who need various information to clear their doubts on subject matters from the Institute on real-time basis.

It gives me immense pleasure and satisfaction to inform you that to provide real-time response to the queries of the students, the Institute has launched the 'Academic Helpline' today. This Academic Helpline shall have a pool of faculty resources to cater to the queries of students.



On the occasion of the launch of the Academic Helpline by the hands of Shri Suresh Prabhu, Hon'ble Minister of Railways, Government of India, he lauded the novel initiative of the Institute and hoped that the students of the Institute across the country shall immensely benefit from the proposed Academic Helpline.

For your Institute, quality is of prime concern. As students, you shall have to grade our services.

This is one of the projects of the Institute for which the best of the faculty across the country have been empanelled to guide you on various subjects. I am sure that all of you will be using these services and in the times to come, Academic Helpline will become a boon for the student fraternity as the Helpline will open at 7 AM in the morning and continue to work till 11 PM of night. The extended hours will help our students to get guidance at their convenient time.

You may call us at 011-6675 7777 and inform the central core team about your query on any topic of your Company Secretaryship Course Module. The central core team shall connect you to the subject expert/ faculty across the country.

I dedicate this service to our stakeholders.

Regards,

**CS (Dr.) Shyam Agrawal**  
President, The ICSI