

FAQs
On
“Certified CSR Professional”

Q.1. I am not able to login to my account of CSR Course E- Module. Please help.

Ans: The following has to be done for login in to the e-module:

CSR Course e-Module Login Guidance

1. CSR course online learning facility/e-module contents to be accessed on <https://www.tcsion.com/LX/login#lx> .

2. Login Credentials

Your Enrolment Number (without any **slash** sign and **space**) suffix with **@icsi.edu** will be your default Login Id and Password is **Icsi@1234**

For example- If your enrollment number is **ICSI CSR 046/18** then your login ID will be ICSICSR04618@icsi.edu

Your default password will be **Icsi@1234**. However, system will compel you to change your password on first login.

For Example:

Username: ICSICSR04618@icsi.edu

Password: Icsi@1234

(Do not go beyond 5 attempts of failed login. Your id may be blocked. After 5 attempts use Forgot Password link mentioned in step 3)

3. In case you forget the password then go to the link

https://www.tcsion.com/dotcom/PasswordPolicy/forget_pwd.jsp?orgFolder=TCSSMB&loginType=12

User name as defined in step 2

Default option is email where link to reset password will be received. Please check only email submitted to ICSI.

Q.2. Where do I get my enrolment id?

Ans: The Institute has already mailed all the candidates the entire list of their region. The list comprises of your name along with the enrolment id. You are

requested to find/search your name in the list and check your enrolment id. Further you can check your id in the I-card which has also been sent to majority of the candidates.

Q.3. Whom should I contact in case of non – receipt of CSR Course ID cards.

Ans: Some candidates even after lot of follow-ups have not sent their Graduation Proofs and their Photographs. If you have not submitted then please send the same on Jyoti.bahl@icsi.edu till 15th December 2018, after which the ID card will not be issued.

Q.4. When will I get the assignment and what is the last date of submission?

Ans: The assignment is to be submitted within a week of completion of each module. We will be sending you the assignments at the end of the first month which is 15th December. Upon receipt of the assignment you have to submit the same within one week i.e., 24th December, 2018.

Q.5. When will the final examinations be held?

Ans: In the Month of March 2019

Q.6. Will there be an option to choose Examination Centres?

Ans: The detailed modalities of the final assessment shall be communicated in due course.

Q.7. How to fill up Exam Form?

Ans: Online Form will be opened along with Instructions to fill up the form

Q.8. When is the next batch scheduled?

Ans: The next batch which will be notified through our website in February/March, 2019.

Q.9. I could not attend the Contact program. How to get the study material?

Ans: The candidates who could not attend the contact programme have been sent the hard copy of the study material by post at their postal address given in the registration form. Further, they can also access the e-books on the portal by using their User Id and password.

Q.10. When will I get the audio book?

Ans: The audio book of few chapters has been uploaded on the portal which you can access by using your login id and password. The other chapters in Module I & II will be available soon.

Q.11. When can I expect the Module III of the “Certified CSR Professional”?

Ans: The Module III of “Certified CSR Professional” i.e., CSR Compliance, Audit and Standard will be provided to you by post in the month of January and the e-books as well as audio books of the Module III shall be uploaded in the portal for your access.