

LMS User Manual / Frequently asked Questions (FAQs) for EDP (15 days) e- Mode

Q1) What is the website or link to login?

A1: You may access EDP (15 days) e mode through the link

https://elearning.icsi.in/LX/home/home_page?c_id=edp-15-days-e-mode-660-1677

Q2) What is my login id?

A2: Your login Id will be your Registration number (without Slash Sign)[@icsi.edu](mailto:icsi.edu) for example if your registration number is 123456789/02/2020 then your Login Id is 123456789022020@icsi.edu

Q3) What is my default password?

A3: The default password to access the portal is Learn@1234. This will have to be changed upon first login.

Q4) How does the login window look like?

A4:



The screenshot shows a blue login form with the following content:

Login

User Name
For Members: Membership Number@icsi.edu
For Students: Registration Number (without slash sign)[@icsi.edu](mailto:icsi.edu)
For Others: Your 10 digit Mobile Number (registered with ICSI)[@icsi.edu](mailto:icsi.edu)

Password
Default Password (for first Login): Learn@1234
(Please note that first letter of Password is in Capital letters)

Login

[Forgot Password?](#)

Q5) How to reset password upon first login?

A5: Upon first login you will be shown EXPIRED PASSWORD PAGE where old password is Default Password: Learn@1234. Please set your password using capital letters, small letters, special character and numbers (for example Abcd@1234)

ORd EXPIRED PASSWORD PAGE

Learn@1234

.....

.....

Confirm

Please use your existing password in the first row. Use second and third row to set a new password that is Alphanumerical with minimum One capital , One small, one number and one special character. Example Ace@1234

Q6) What to do if I forget password after setting it?

A6: In case you Forgot password use the "Forgot Password" option Where Login Id is same as above. Use email option to reset password .An email will be sent to your email id registered with ICSI where you can reset the password.

English

Forgot Password

Enter Login ID

2 r 4 8 I j f

Type 7 characters as shown in image

Reset Password via :

Email

OTP

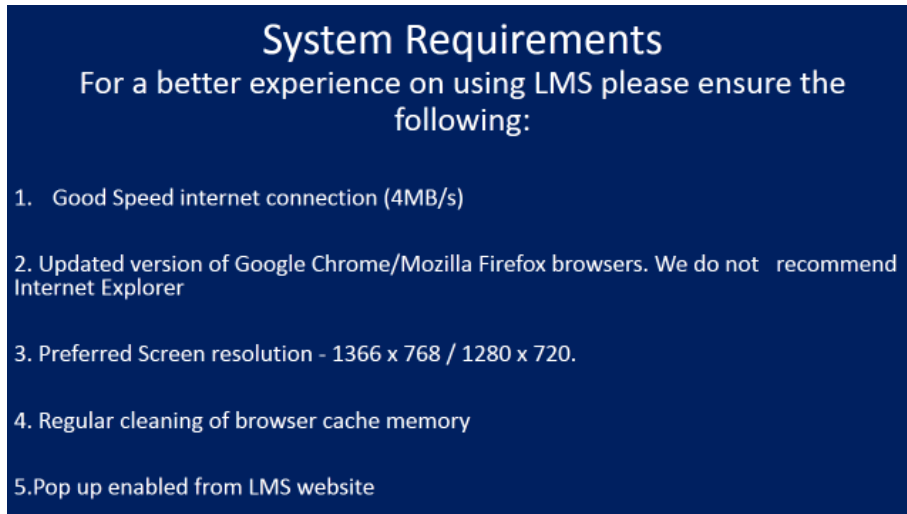
Submit

123456789022020@icsi(Enter your complete Login id carefully)

Select email id option only (Please remember to "whitelist " the email id ' .The email, to reset your password, will be received by you within 15 minutes after request is made. Also check your spam/junk mail box.

Q7) Is there any system specification required to access the online EMSOP?

A7: Desktop/Laptop is recommended with following:



System Requirements
For a better experience on using LMS please ensure the following:

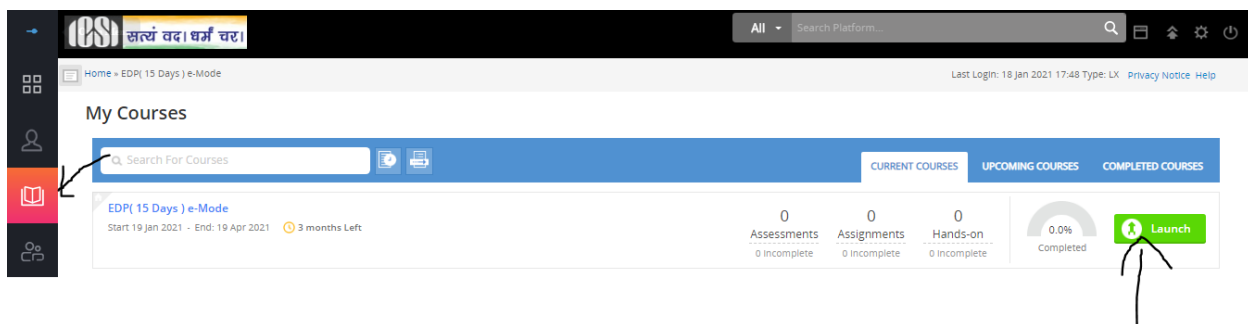
1. Good Speed internet connection (4MB/s)
2. Updated version of Google Chrome/Mozilla Firefox browsers. We do not recommend Internet Explorer
3. Preferred Screen resolution - 1366 x 768 / 1280 x 720.
4. Regular cleaning of browser cache memory
5. Pop up enabled from LMS website

Q8) Can Mobile phone/Tablet be used to access the content?

A8: Mobile app mTOP shall be downloaded for android and ios. However, if you use Mobile Phones/Tablets browser then use the desktop view on same.

Q9) Where can I access the EDP (15 days) e mode content after login?

A9: As shown in the image, given below, you need to go the my courses icon (highlighted) and then click on the Launch button (green color) as shown in the image below.

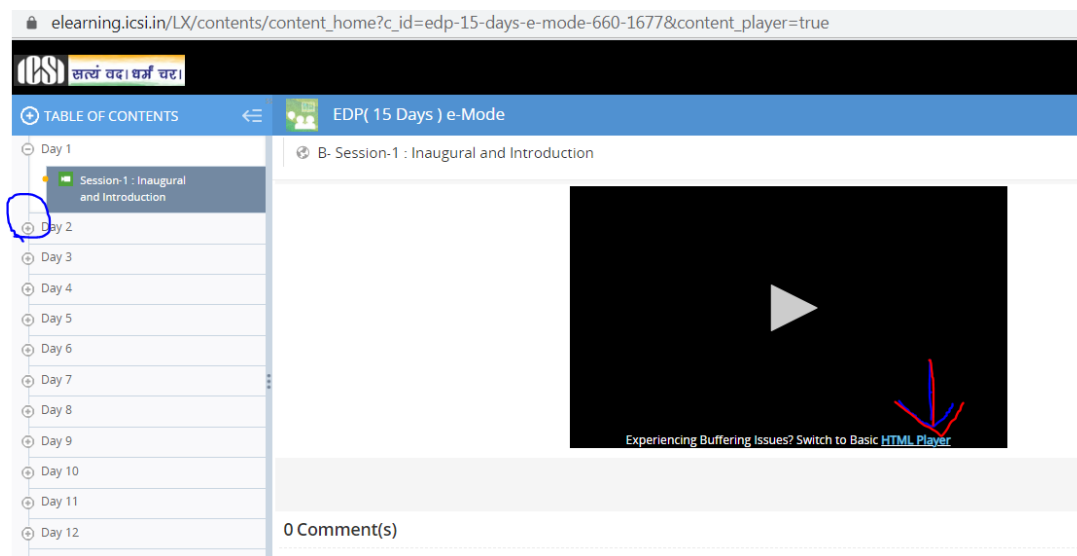


The screenshot shows the LMS interface. At the top, there is a header with the logo and text 'सत्यं वद। धर्मं चर।'. Below the header, there is a navigation bar with 'Home' and 'EDP(15 Days) e-Mode'. The main content area is titled 'My Courses' and features a search bar and three tabs: 'CURRENT COURSES', 'UPCOMING COURSES', and 'COMPLETED COURSES'. Under the 'CURRENT COURSES' tab, there is a course card for 'EDP(15 Days) e-Mode' with a '3 months Left' indicator. The course card displays statistics: 0 Assessments (0 Incomplete), 0 Assignments (0 Incomplete), and 0 Hands-on (0 Incomplete). A progress indicator shows 0.0% Completed. A green 'Launch' button is visible on the right side of the course card, with a hand-drawn arrow pointing to it. A red box highlights the 'My Courses' icon in the left sidebar.

Q10). How will I know which of the content has been completed and which are remaining?

A 10: As shown in image given below, the topics which you have completed will be marked with green tick. To view other nodes please click on “+” sign in front of mentioned day. Click on HTML Player for slow connections or unsupported browser problems.

Ensure that all topics have a green tick in front of them in due course of time.



Q11) What to do once all topics have a green tick on them?

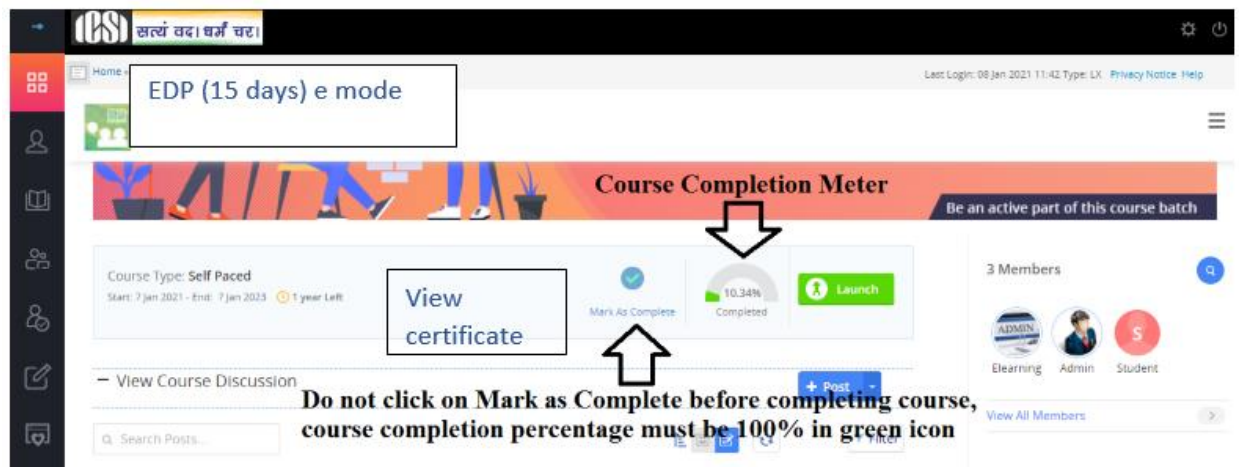
A11: Go to the Home Page or DASHBOARD and see that the course completion meter is shown as 100 %. Once it is shown as 100% click on ‘Mark as complete’ visible near the course completion meter.



Q 12) Where can I download the certificate?

A 12) Click on the View certificate icon after you have completed the course as 100% and marked the course as completed. See the image given below

:



Q13) Whom to contact in case I am facing difficulty after going through the course?

A13) You may write to us at e-training@icsi.edu or call us at 0120 4522000 and ask for help from Dte. of Training.