

To,

Date: 1<sup>st</sup> July, 2021

CS Pawan G Chandak  
Chairman, ICSI - WIRC  
13, 56 & 57 Jolly Maker,  
Chamber - II,  
Nariman Point,  
Mumbai - 400021

**Subject:** Medical services arrangement proposed by ICSI - Letter of Acceptance -  
reg

Ref: Your office letter dated 29.04.2021

Dear Sir,

Greetings from Global Hospitals, Mumbai!

In continuation to your proposal made vide above referred letter dated 29<sup>th</sup> April, 2021, we thank you for choosing us as your preferred healthcare partner and for giving us the opportunity to serve your beneficiaries for their healthcare needs. We understand that your beneficiaries are the most important asset of your institution and as such you have designed an offer to appreciate and value the wellbeing of your members.

As a valued partner to us, we are going the extra mile in making you feel privileged with following benefits to the beneficiaries of ICSI and their immediate family members :

- Out patient consultations: 10 %
- Out patient diagnostics: 10 %
- Preventive health check: 10 %
- Inpatient admissions: 5 % (Applicable on cash basis only excluding drugs, consumables, implants, packages, blood and blood products)



**GLOBAL HOSPITAL - SUPER SPECIALITY & TRANSPLANT CENTRE**  
(A Unit of Centre for Digestive and Kidney Diseases (India) Pvt. Ltd.)

35, Dr. E. Borges Road, Hospital Avenue, Opp. Shirodkar High School, Parel, Mumbai - 400 012.  
Tel.: 022-6767 0101 • Telefax : 022-6767 0121 • www.gleneaglesglobalhospitals.com • CIN: U85110MH2004PTC146014



We are extending the aforementioned exclusive discount to your qualified beneficiaries and their immediate family members, which can be availed by them at Global Hospitals, Mumbai subject to the following terms and conditions :

I. GENERAL CONDITIONS:

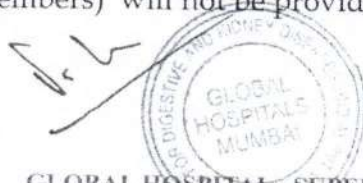
1. Beneficiaries of ICSI shall mean and include the following :
  - a. Qualified company secretaries registered with ICSI (except those corporate who have a direct insurance tie up with us)
  - b. Eligible students undergoing company secretary course.
  - c. All Employees of ICSI.
2. Immediate family members shall mean and include the spouse/partner, children and parents of the respective beneficiaries of ICSI.
3. Beneficiaries of ICSI will be required to show their identity card at the time of billing to avail the discount. However, family members if not accompanied with the ICSI beneficiary, can show the copy of identity card and other Govt Id proof to establish their relationship in order to avail the discount. In case, if the beneficiaries of ICSI or their family members fail to furnish the identity card, then the Hospital shall not be liable to provide them with any of the discount privileges agreed under this LOA. In any such cases, 'the Hospital' will be at discretion to make admissions as per its regular rules and regulation.
4. The ICSI beneficiaries (i.e Company secretaries, students, employees) or their family members shall be liable to make the entire payments directly to us towards all the medical services and other related facilities availed by them from our hospital.



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5. The discount offered herein will not be clubbed with and any other scheme/discounts given by the hospital to its regular patients.
6. The discount offered herein will be applicable for a period of one year i.e from 1<sup>st</sup> July, 2021 till 30<sup>th</sup> June, 2022 Upon expiry, this LOA may be renewed for further periods on such terms and conditions as may be mutually agreed by both Parties. The renewal letter/notice would be signed by the authorized signatories of both Parties and shall form an integral part of this LOA.
7. Medical Services offered by us herein are subject to availability.
8. The aforesaid discount will not be valid on consumables, implants, drugs, package charges, telephone calls, food and beverages, pharmacy, ambulance charges and other exempted items etc
9. Hospital will be charging the medical bills to the beneficiaries of ICSI and their family members as per the tariff rates prevailing during that period of billing.
10. ICSI shall not indulge in any activities that may cause prejudice to the rights and interests of our Hospital.
11. ICSI shall extend its fullest co-operation to our Hospital for fulfilment of the objectives and purpose of under this LOA.
12. ICSI shall not interfere in the treatment option or medical procedure adopted by the hospital for the patients ( i.e ICSI beneficiaries & their family members) .
13. Hospital shall not be liable if any of the patient ( i.e ICSI beneficiaries & their family members) had suppressed any records/info pertaining to his/her medical history.
14. The access to Medical Records of the patients( i.e ICSI beneficiaries & their family members) will not be provided to ICSI.



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15. Hospital shall have the discretion to provide extra medical facility and cross referral to the Referred patients ( i.e ICSI beneficiaries & their family members ) if so advised by the Doctor/Physician in-charge of the specific patient whose decision in this regard shall be final and binding on the concerned patients.

16. It is further agreed and understood by ICSI that our Hospital can decline admission of the beneficiaries of ICSI and their family members on account of the following grounds :

i. Non-availability of beds.

ii. Non-availability of Concerned doctor /specialist who may be required for treating the medical condition of the employees of 'the Company'.

iii. If the beneficiaries of ICSI or their family members fail to furnish their ID Card, ID Proof.

iv. Any other reasons as the hospital may deem fit and proper.

17. In case, if the hospital does not have the facility to carry out some of the diagnostic tests necessitated from medical point of view for treatment of the ICSI beneficiaries & their family members, then 'the Hospital' shall be at liberty to arrange to carry out such tests at other Diagnostic Centers and include the charges of such tests in the final bill.

18. Rates & tariffs are subject to revision by our hospital any point of time but however such revision will be duly notified to ICSI.

19. Either party may terminate this LOA by giving 30 days notice in writing to the other party.







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II. RELATIONSHIP OF THE PARTIES:

This LOA is entered into on a Principal to Principal basis and shall in no event establish any relationship of partnership, joint venture, agency, franchise or employment between the parties.

III. BRAND NAME & INTELLECTUAL PROPERTY RIGHTS :

- a. Neither party may use the logo, trademark or name of the other in any form of advertising or publicity without express written permission of the other party.
- b. Neither of the parties shall cause nor permit anything to be done, which may damage or endanger the intellectual property rights of the other party.

IV. AMENDMENT:

No amendments to or modifications of this LOA shall be effective unless reduced to writing and executed by the Parties hereto

V. NOTICES:

Any Notice and other communication under this LOA by either party shall be in writing and shall be deemed to be only given if hand delivered or sent by Registered Post A/D or sent by an e-mail to the other Party at the usual official address or Email Ids of representatives of the other Party.

VI. JURISDICTION:

This LOA shall be governed by the laws of India and Court in Mumbai shall have an exclusive jurisdiction for any dispute arising out of or in connection with this letter.



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Yours Truly,

For and behalf of Global Hospitals, Mumbai

By: Dr. Vivek Talaulikar

Title: CEO

Date:



Signed & Accepted:

For and on behalf of The Institute of Company Secretaries of India

By:

Title:

Date:

  
23/07/2021

