

## FAQ's of Website www.icsi.edu

**Q.1 Some time website www.icsi.edu is not opening on the client browser?**

**Ans:** Please check your internet connectivity.

**Q.2 Whether Anti-Virus installed on my computer is blocking the website?**

**Ans** Yes, Anti-Virus may block the website, Please check your antivirus block list. If the website [www.icsi.edu](http://www.icsi.edu) is in block list remove it from block list.

**Q.3 What is best, resolution for ICSI website?**

**Ans** Website is best viewed on screen resolution of 1024x768 pixels.

**Q.4 ICSI website support on which browser?**

**Ans** Website best viewed in IE8, IE9, Mozilla 15.0.1 and above, Chrome 21.0, Safari 4.0.3.

**Q.5 In case of website if it is not opening even after availability of Internet Connectivity and removal from block list what I have to do ?**

**Ans :** If website is still not opening please feel free to raise your complaint by clicking on the link placed below

<https://www.icsi.in/student/Home/SuggestionsGrievances.aspx>

**Q.6 Is any email id available where I can send my complaints:**

**Ans** Yes, You can send email to [grievance.solutions@icsi.edu](mailto:grievance.solutions@icsi.edu) with error message along with Error Screen shot.

Q7 **Some time while opening website it shows error message as DNS error ?**

Ans This problem may occur due to not configuration of DNS at your ISP level. Please contact your Internet Service Provider (ISP) to resolve the same.

After resolution please clear your browser history / Cache and open the website by clicking the links given below.

<http://www.icsi.edu>

<http://www.icsi.edu/default.aspx>

Q.8 **Is any direct link is available to register for 17th National Conference of Practicing Company Secretaries?**

Ans Yes, You can register for 17<sup>th</sup> National Conference of Practicing Company Secretaries by directly clicking on the following link :

<https://www.icsi.in/student/DelegateRegistration/tabid/137/ctl/ViewEventDetails/mid/454/EventId/40/Default.aspx>

Q.9 **What is the direct link of online services for students and members?**

Ans <https://www.icsi.in/student/>

Q.10 **What is the link of old version of website [www.icsi.edu](http://www.icsi.edu) ?**

<http://www.icsi.edu/default.aspx>

Q.11 What is the link of call centre?

Ans <http://www.icsi.edu/webmodules/Slider/images/ICSI%20%20Call%20Centre.jpg>

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